

Viewing Policy

Batcheller Monkhouse remains committed to ensuring the safety and continued health of all clients, staff and customers. In line with the British Government's advice on moving home during the coronavirus outbreak, please see our policy for attending viewings below:

Prior to the viewing

- All prospective viewers will need to answer a questionnaire on their current state of health.
- All staff will be monitored each day to ensure continued health.
- Viewers will be asked to keep to strict social distancing (2m) guidelines and to wear gloves and a mask.
- No more than two viewers at one time will be allowed and must be from the same household.
- Appointments will be kept to suitable timescales to ensure no crossing over of viewers.

During the viewing

- Attending staff will wear gloves and a mask. Spare gloves will be held in case a viewer does not have any.
- Contact with surfaces will be kept to an absolute minimum.
- Social distancing will always be observed.
- Extended conversation regarding the property will be held outside to avoid extended stay within the property.

Viewers

Please bring a face mask and gloves with you.

No more than 2 viewers at one time from the same household. We ask that children do not accompany you during the viewing.

Please allow plenty of time for your journey to ensure there is no crossing over of viewings.

Vendors

Please ensure you vacate the property or keep an appropriate distance within the garden.

Please leave as many doors open as possible to ensure minimum surface contacts.

Please leave lights on. These will be left on at the end of viewing.

We will only carry out viewings where you are happy for us to do so. Video tour options maybe available for some properties and we are happy to discuss this with you further. Should you have any concerns or questions please do not hesitate to [contact us](#).

