

# Viewing Policy

Batcheller Monkhouse remains committed to ensuring the safety and continued health of all clients, staff, and customers. In line with industry standards please see our policy for attending viewings below:

## Prior to the viewing

- All prospective viewers may be asked to answer questions on their current state of health.
- All staff will be monitored each day to promote continued health.
- Viewers will be asked to keep to social distancing guidelines, to wear a mask, and sanitise their hands.
- No more than two viewers at one time will be allowed unless by prior consent.
- Appointments will be kept to suitable timescales to ensure no crossing over of viewers.

## During the viewing

- Attending staff will wear a mask and use hand sanitiser.
- Contact with surfaces will be kept to an absolute minimum.
- Social distancing will always be observed.
- Extended conversation regarding the property will be held outside to avoid extended stay within the property.

## Viewers

Please wear a face mask and use a hand sanitiser.

No more than two viewers at one time will be allowed unless by prior consent. We ask that children do not accompany you during the viewing.

## Vendors

Please ensure you vacate the property or keep an appropriate distance within the garden.

Please leave as many doors open as possible to ensure minimum surface contacts.

Please leave lights on. These will be left on at the end of viewing.

We will only carry out viewings where you are happy for us to do so. Video tour options may be available for some properties, and we are happy to discuss this with you further. Should you have any concerns or questions please do not hesitate to [contact us](#).

